

# Welcome Center Team

## Expectations & Responsibilities

### Overview

The Welcome Center Team serves to facilitate an inviting and informative place of connection for newcomers and an opportunity for regular members and attenders to fellowship.

### Team Leader Expectations

1. Provide a schedule for WC volunteers in a timely manner as requested by the Pastor of Administration.
2. Send reminders to your respective WC teams prior to the Sunday they are scheduled to serve
3. Provide any necessary training/orientation to your volunteers and actively seek additional people to serve throughout the course of the year

### Team Responsibilities

1. Give out gift bags to guest(s) (there is also a sign asking them to take a gift bag)
2. Give children's sermon notes to all children
3. Close doors to sanctuary at the beginning of service (8:05am & 9:35am)
4. Open doors to sanctuary at end of each service (after dismissal)
5. The greeters (not welcome center volunteers) take care of the front entrance doors before and after service

### Frequently Asked Questions

#### 1. How will I know when I am scheduled?

There are at least 2 places where you can check the volunteer schedule:

- a. On the church website - [www.coralhillbaptist.com/thisweek](http://www.coralhillbaptist.com/thisweek)
- b. On the church app

#### 2. What time am I expected to serve? to arrive?

- a. 1st service Coffee Bar volunteers arrive at 8am
- b. all other 1st service volunteers arrive by 8:30am
- c. 2nd service volunteers in place by 10:00am

**3. Are there any other responsibilities or expectations I should be aware of?**

- a. A note about lanyards: Please wear at all times while serving in WC as they are very helpful to newcomers and regular members/attenders in knowing who can help meet their needs.

**Additional Remarks**

The following thought serves to guide us in all we do in the WC: We were all once visitors and newcomers to CHBC. Remember what helped you feel welcome and make meaningful connections. We want to provide that same service to folks who come our way. Remember what stood in your way or deterred you; try to remove those obstacles for others.